

3. Notifications

3.a What is the current recall schema? – Answer: Not available

3.a Do you use a categorization schema for event types? If so, please describe. If not, are you open to configuring the recall schedule based on event urgency (so, more frequent call backs for more urgent events and less frequent call backs for less urgent events)? – Answer: Not available

3.e Can we use reports that save as PDF or can be printed directly? –Answer: Yes

3. Do you have a confirmation/retry schema for notifications other than phone call? – Answer: Not available

3. What, if any, restrictions are placed on notification (e.g., after hours limits, etc.)? – Answer: Not available

5. Data Monitoring

What is meant by automatic data reconciliation? - Answer: Reconciling data between DOC and P&P. Each entity has different data elements.

6. Multi-jurisdiction and multi-agency collaboration for data collection and exchange

6.d What other agencies might be included? Are other correctional facilities, such as county jails, included? –Answer: Alabama Bureau of Pardons & Paroles and Alabama Department of Corrections.

Does the State have an existing NIEM conformant exchange it is using? Does the state use the VN-SSP? – Answer: Information not available

Can you provide details regarding the current data sources:

- **List of Jails that includes:**
 - **method of data exchange used (flat file, web service, other)** – Answer: The system should have the capability of transmitting flat file or web service
 - **Jail Management system used** – Answer: Inmate Management System is a locally develop system used by DOC
 - **Bed capacity and population statistics** – Answer: See repots at the following link to see bed capacity information: <http://www.doc.state.al.us/StatReports>
- **Data Exchange used for Alabama DOC Offender Management data**
 - **What is the current DOC population?** – Answer: See reports at the following link to see inmate population information: <http://www.doc.state.al.us/StatReports>
- **Data Exchange used for Alabama Board of Pardons and Parole**

- **What is the current state supervision population?** Answer: See reports at the following link to determine supervised inmate population information:
<http://www.doc.state.al.us/StatReports>

- **Alabama Administrative Office of Courts** – Answer: Data is sent electronically from many Alabama counties, but not all. The system to transmit this data is eTranscripts.
- **Description any other relevant data exchanges** – Answer: Information not available

Can you provide documentation of the data to be provided by each source? – Answer: Information not available

Can you provide details about the solutions used by the state level agencies (DOC, ABPP, etc.)? – Answer: Information not available

7. Data Repository

What data are considered the repository? Is it offender data? Can a RESTful service be used, or is SOAP required? – Answer: Information not available

9. Data Encryption

This is the only time migration is referenced with the Services Required section. Does the State require the migration of victim/registrant data or just offender data from the existing system? – Answer: Information not available

If migration of registrant data is needed, does the state maintain the current list of registrants or would it be migrated from the legacy system? – Answer: Information not available

Is the state open to using outreach in place of migration of registrant data in which existing registrants are contacted via email, SMS or phone to register in the new system if they wish to continue notifications? – Answer: Any options proposed satisfying the needs articulated in the RFP will be considered.

11. Analytical Tools

Can the State provide examples of “analytical tools”? Does the state already own analytical tools they prefer to use? If so, what? – Answer: PowerBI

16. Disaster Recovery

What is included in the daily “ALEA and stakeholder” data? What formats are preferred? – Answer: Any options proposed satisfying the needs articulated in the RFP will be considered.

24. Survey Tool

Do you have a survey tool or have one in mind that you already use that you would like the solution to integrate with? If so, which. – Answer: Not available

Can you provide samples of surveys that you would conduct? – Answer: Not available

28. Technical and Security Guidelines

Does the State perform CJIS, NIST, or security-conformity assessments prior to Go-Live? What is the standard length of time that should be permitted in the project schedule for such assessment(s)? – Answer: No, the vendor must demonstrate that security has been incorporated in the software development life cycle of their cloud solution.

Will our implementation and support staff require some type of state or other security clearance to be able to view and work with data for this project? If so, for project planning and scheduling, how long should we expect clearance to take? – Answer: Yes. Staff will be required to undergo background checks typically completed within two weeks.

Section V Form and Content of Proposals

Normally, we would hand deliver printed responses or use a courier. However, given the deadline occurs during the COVID-19 conditions, so as not to put individuals at risk, can the stipulation that “Faxed, electronic or oral proposals will not be accepted.” be waived to allow for electronic submission? – Answer: - No.

Historical Statistics

Can you provide the monthly statistics from the last 3 years (from Jan 2017 thru Apr 2020) for the following: - Answer: The crime statistics provided at <https://www.alea.gov/sbi/criminal-justice-services/alabama-crime-statistics>, the Pardons and Parole Statistics provided at https://paroles.alabama.gov/wp-content/uploads/2017-2018_Annual_Report.pdf along with the Department of Correction Statistics provided at <http://www.doc.state.al.us/StatReports> document the number of potential offenders who may require victim notification services. Please note as per RFP, notification system being provided must offer services to victims, relatives, friends, or other interested individuals along with providing notifications to required public officials.

- **Number of incoming calls that require operator assistance – Answer: Not available**
- **Number of incoming calls with no operator assistance – Answer: Not available**
- **Number of Registrations by IVR (if used) – Answer: Not available**
- **Number of Registrations by Operator Assistance – Answer: Not available**
- **Number of Registrations by Web – Answer: Refer to links in section above**
- **Number of Registrations by Data Exchange – Answer: Refer to links in section above**
- **Number of Registrations by Other Means (email, letter, walk in) – Answer: Refer to links in section above**
- **Total Number of Registrants – Answer: Refer to links in section above**
- **Number of Anonymous Registrants – Answer: Refer to links in section above**
- **Number of Events requiring Email Notifications – Answer: Refer to links in section above**
- **Number of Events requiring SMS Notifications – Answer: Refer to links in section above**

- **Number for Events requiring Letter Notifications** – Answer: Refer to links in section above
- **Number of Events requiring TTY Notifications** – Answer: Refer to links in section above
- **Number of Events requiring Phone Notifications** – Answer: Refer to links in section above
- **Average number of recalls per Phone Notification** – Answer: Refer to links in section above
- **Total number of phone notifications?** – Answer: Refer to links in section above
- **Number of Offenders with Registrants** – Answer: Refer to links in section above

General

Does the state currently use Dynamics 365? – Answer: No.