

Vendor Questions for RFP 1900000008:

Question: What is the estimated cost of the Driver License System project?

Answer: Determined by each proposer and their scope of response

Question: Has the Department allocated funding for the Driver License System yet? If so, through which source (budget, CIP, state/federal grant, etc.)?

Answer: Yes, Various

Question: How is the Department currently meeting this need?

Answer: See RFP for current systems information

Question: Which vendor provides the incumbent Driver License System?

Answer: Numerous Vendors

Question: Would it be possible to name the three greatest challenges the Department is having with their current solution?

- **Answer:** 1. Older technologies to include Hardware and Software
- **Answer:** 2. Separate systems that do not operate efficiently.
- **Answer:** 3. Business processes that have not been modernized to use technology for automation

Question: Who is the technical contact and/or project manager for the Driver License System?

Answer: RFP POC – Beverly Anderson – See RFP for contact information

Question: Which operating platform does the Department currently use?

Answer: See RFP for current systems information

Question: Which operating platform is desired for the Driver License System?

Answer: Current Industry Standards that meet security policies. See RFP for more information

Question: Which other systems will have to integrate/interface with the Driver License System, and will the State provide incumbent vendors for each system?

Answer: See RFP for current systems information

Question: What is the number of users anticipated for the Driver License System?

Answer: 1200+ users, with expected growth to meet state population need